Rule CIC302: CICS waited for logger "staging data set full" condition

Finding: The CICS interval statistics showed that CICS waited for logger "staging

data set full" conditions.

Impact: This finding has a MEDIUM IMPACT or HIGH IMPACT on the performance

of the CICS region.

Logic flow: This is a basic finding, based on an analysis of the CICS interval statistics.

The finding applies only with CICS/Transaction Server for OS/390 Release

1.2 and later releases of CICS/TS.

Discussion: The CICS Log Manager is a domain that was introduced with

CICS/Transaction Server for OS/390. The CICS Log Manager replaces the

journal control management function of earlier releases of CICS.

CICS uses the MVS system logger for all logging and journaling requirements. Using services provided by the MVS system logger, the

CICS log manager supports:

 The CICS system log, which is used for dynamic transaction backout, emergency restart, and preserving information for resynchronizing

in-doubt units-of-work.

Each CICS region has only one system log (the system log can be defined as a dummy if it is not required by the region). The CICS system log is intended for use only for recovery purposes (for example, it would be used during dynamic transaction backout, or during emergency restart).

In CICS Transaction Server for OS/390, the system log is implemented as two MVS system logger log streams, but together they form a single logical stream. System log stream names are generally qualified names, where the last qualification is *DFHLOG* for the primary and *DFHSHUNT* for the secondary stream name.

Forward recovery logs, auto-journals, and user journals. The CICS forward recovery logs, autojournals, and user journals are referred to as general logs, to distinguish them from system logs. This distinction in important when analyzing performance data. These logs are kept separate from the system log. CICS checks their stream names to ensure that they are different from that of the system log.

The CICS Log Manager uses the MVS system logger instead of CICS journal data sets. The CICS Log Manager provides online merging of general log streams from different CICS regions, which may be on different MVS images in a sysplex. The MVS system logger direct access to blocks of log data. This feature enables the CICS log manager to read the system log directly during dynamic transaction backout.

From the CICS view, the log stream is a set of records in time sequence order, merged into a single stream, independent of physical residence of the log stream. The log stream can reside in data space storage, in a staging dataset, in a coupling facility, or in a log stream dataset. During installation of MVS, system parameters control the placement and length of log stream.

One significant advantage of the MVS system logger design is that any other system in a sysplex can recover data in the log stream. This feature prevents data loss in case of failure of one system.

The MVS system logger allows applications (e.g., CICS) to write records into a log stream. The MVS system logger provides sysplex-wide services and ensures data integrity for multiple systems accessing the log stream. Prior to OS/390 Release 2.4, the MVS system logger required a coupling facility (unless appropriate APARs were installed with OS/390 Release 1.3)). With OS/390 Release 2.4 (or OS/390 Release 1.3 with appropriate APARs), individual log streams can use either DASD or a coupling facility. Beginning with CICS/TS for OS/390 Release 1.2, CICS can exploit the DASD-only or coupling facility options for individual log streams.

The MVS logger is not always able to satisfy immediately requests from the CICS Log Manager. This problem normally occurs in two situations

- For a log stream that uses a coupling facility structure, a 'STRUCTURE FULL' condition can exist. In this case, the coupling facility has reached its capacity before off loading data to DASD¹. This condition is analyzed by Rule CIC301.
- For a DASD-only log stream, a 'STAGING DATA SET FULL' condition can exist. In this case, the staging data set has reached its capacity before off loading data to secondary storage. This condition applies only with CICS/TS Release 1.2 and later releases, and is analyzed by Rule CIC302.

If either of the above situations occur, they indicate that the logger cannot write data to secondary storage quickly enough to keep up with incoming

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Rule CIC302.2

¹This condition could be encountered during the rebuilding of a coupling facility structure, but rebuilding of a coupling facility structure is an event that would not require CPExpert's analysis - such an event would be well-known to systems personnel!

data. Both situations cause CICS to wait before it can write more data. Depending on the length of time CICS must wait, significant performance degradation would be experienced by the CICS region.

CPExpert compares the SMF88ETF (times a staging data set full was detected) variable in the MXG TYPE88 data set with the LGDSFULL guidance variable in USOURCE(CICGUIDE). CPExpert produces Rule CIC302 when the SMF88ETF value exceeds the LGDSFULL guidance variable. The default value for the **LGDSFULL** guidance variable is zero, indicating that CPExpert should produce Rule CIC302 when any staging data set full condition was detected.

Suggestion: IBM suggests that you consider the following alternatives to reduce CICS waits for buffer full conditions:

- Increase the size of the staging data set in order to smooth out spikes in logger load.
- Reduce the data written to the log stream by not merging so many journals or forward recovery logs onto the same stream.
- Reduce the HIGHOFFLOAD threshold percentage, the point at which the system logger begins off loading data from primary storage to off-load data sets.
- Review the size of the off-load data sets. These should be large enough. to avoid too many "DASD shifts"--that is, new data set allocations. Aim for no more than one DASD shift per hour. You can monitor the number of DASD shifts using the SMF88EDS record.
- Examine device IO statistics for possible contention on the I/O subsystem used for off-load data sets.
- Use faster DASD devices.

Reference:

CICS/TS Release 1.1 Performance Guide: Section 4.6.1 (Monitoring the logger environment).

CICS/TS Release 1.2 Performance Guide: Section 4.6.2 (Monitoring the logger environment).

CICS/TS Release 1.3 Performance Guide: Section 4.10.2 (Monitoring the logger environment).

CICS/TS for z/OS Release 2.1 *Performance Guide*: Chapter 22 (Monitoring the logger environment).

CICS/TS for z/OS Release 2.2 *Performance Guide*: Section 4.9.1 Monitoring the logger environment)